

Overview of Services



IMO's Med-Select Network®

- Quality improvement and advisory panel
- Selective and customized Texas provider selections
- Integration of cost containment services that encompass medical utilization review, medical case management, medical bill analysis, return-to-work programs and evidence-based guidelines
- Network administrator for carriers and employers (in- and out-of-work)

Proven Results: The effectiveness for RTW, selective and qualified providers and medical management integration in the customized networks proven results and up to 75% of medical savings and up to 30% reduction of lost work days

IMO's Industry Care Services

- On-site occupational medical programs
- Early intervention programs / stay-at-work programs
- Ergonomic / work assessments and job site analysis
- Employee education and injury prevention programs

Proven Results: Early intervention programs are utilized by over 70% of employers and are an instrumental cost containment tool that has proven results and significant bottom line savings.

IMO's Medical Management Services

- **E-intelemed early intervention programs**
An early intervention approach for each reported injury to obtain a medical triage, return-to-work status and medical prognosis
- **Field/occu-med case management services**
Act as a bridge between the occupational and medical elements of an injury
- **Vocational case management services**
Vocational goals established for return-to-work placement
- **Catastrophic case management services**
For all cases that are high-cost exposure medical cases and emergency-type cases

Proven Results: For every \$1 spent, \$20 dollars is saved on medical costs. IMO results indicate that cost ranges from \$900-1,200 per case, and over 85% are closed within 90 days of the referral date. IMO is prepared to provide qualified and certified case management services as required by Texas HB7.

IMO's Medical Utilization Review Services

- **Utilization review**
Customized preauthorization services for in-network and required preauthorization for out-of-network performed by qualified nurses and physician advisors
- **Peer-to-peer reviews with specialty doctors**
- **Medical screens for evidence-based guidelines with medical bill review services**

Proven Results: Over 60% of medical savings with less than 2% of medical reconsiderations

IMO's Medical Bill Review Services

- **Medical bill review services encompassing all medical bills, pharmacy and hospital**
- **Medical screen assessments for bill profile criteria**
- **Web-based software with electronic integration with claims**

Proven Results: Over 70% of medical charges savings with less than 1% of medical bill disputes

